

TERMS OF SERVICE

Sober Bootcamp UK CIC

Last updated: 19 September 2026

Website: www.soberbootcamp.co.uk

Company: Sober Bootcamp UK CIC - Company No. 17327460

1. About us and these terms

This website is operated by Sober Bootcamp UK CIC, company number 17327460. We are developing a Recovery & Wellness Centre and community recovery programme in Leicester.

Website: www.soberbootcamp.co.uk

Contact: soberbootcamp@outlook.com

These terms explain the conditions for using our website and making enquiries. Please read them before using the website. They do not create a membership, treatment agreement, employment relationship or entitlement to a funded place. Nothing in these terms limits your statutory rights.

2. Our developing service

Information about our planned centre, facilities, programmes, partnerships and progression opportunities describes our developing model. Planned activities depend on appropriate premises, funding, staffing, approvals and delivery arrangements.

Unless expressly confirmed, a proposed facility, opening date or activity should not be understood as currently available. Illustrations and concept images are indicative and may differ from the final facilities.

References to potential partners or discussions do not, by themselves, establish a formal partnership or endorsement. Please contact us to confirm current availability and arrangements.

3. Enquiries, referrals and expressions of interest

You may contact us about support, professional referrals, partnerships, employment or volunteering. Please provide accurate information and a suitable way for us to reply.

Submitting an enquiry, referral or expression of interest does not guarantee admission, an appointment, a job, funding or any particular outcome. Any proposed support will be discussed with you and, where appropriate, subject to assessment, suitability, capacity and separate written arrangements.

If contacting us about another person, only share information you are authorised or otherwise legally entitled to share. Our general contact form is for initial enquiries; please ask us for an appropriate route before sending confidential records.

4. Website information and professional advice

Website content provides general information about Sober Bootcamp and its approach. It is not an individual assessment, diagnosis, treatment plan or substitute for advice from an appropriately qualified healthcare professional.

Do not use website content to change prescribed treatment or manage withdrawal without appropriate professional advice. Any therapeutic or other professional support, if offered, will have its own assessment, consent and service arrangements.

5. Urgent help and service boundaries

The website, enquiry form, email and social media channels are not emergency services and should not be relied upon for an immediate response. If someone is in immediate danger or there is a medical emergency in the UK, call 999.

Sober Bootcamp's developing community recovery model is intended to complement appropriate treatment and statutory services. Information on this website does not establish a medical detoxification or emergency-response service.

6. Memberships, payments and bookings

These website terms do not set membership prices, payment obligations, cancellation charges or refund rules. Any paid offer must be accompanied by clear service-specific terms before you commit.

Those terms will explain the service, eligibility, price, payment schedule, cancellation and refund arrangements, and any applicable statutory cancellation rights. An enquiry alone does not authorise a payment or create a subscription.

7. Responsible website use

Please use the website lawfully and respectfully. You must not:

- Send threats, harassment, discriminatory abuse, fraudulent enquiries or unlawful material.
- Impersonate another person or organisation, or misrepresent your authority to act for them.
- Introduce malicious software, attempt unauthorised access, or interfere with the website's security or operation.
- Use contact forms to send unsolicited advertising or disclose another person's confidential information without a lawful basis.

Where reasonably necessary to protect people or systems, we may restrict website access or stop abusive communications. Where practicable, we will explain the reason and offer a way to raise concerns. This does not remove rights under a separate service agreement or applicable law.

8. Our content and intellectual property

Website text, branding, graphics, photographs and other content are owned by Sober Bootcamp UK CIC or used with permission, unless otherwise stated.

You may view, download or print reasonable extracts for personal, non-commercial use or to consider a referral or partnership, keeping relevant acknowledgements intact. Please obtain permission before

republishing, commercially exploiting or adapting our content, except where the law permits this.

Do not use our logo, name or materials in a way that falsely suggests endorsement or an authorised partnership. These terms do not claim ownership of information or materials you submit to us.

9. Privacy and cookies

Our Privacy Policy explains how website enquiries and personal information are handled. Our Cookies Policy explains how cookies and similar technologies may be used and the choices available where applicable.

Using this website or making an enquiry is not, by itself, consent to marketing, optional cookies or the processing of sensitive information. Please avoid putting detailed health, recovery or criminal-offence records in the general enquiry form.

10. Links and third-party services

We may link to social media, partner organisations and other external websites. These services operate under their own terms and privacy policies. A link is provided for information and does not automatically mean that we endorse every aspect of that service.

We do not control external websites. Please check their information and terms before relying on them or providing personal information. This does not exclude any responsibility we have under applicable law.

11. Accuracy and availability

We aim to provide clear, accurate information and to correct errors when identified. Please contact us if you find an error or need to confirm an important detail before acting.

The website may occasionally be unavailable because of maintenance, technical faults or circumstances outside our reasonable control. We may update content or website features as the organisation develops. Such updates do not retrospectively change an existing service agreement or remove your legal rights.

12. Responsibility and liability

Nothing in these terms excludes or limits our liability for death or personal injury caused by our negligence, fraud or fraudulent misrepresentation, or any other liability that cannot lawfully be excluded or limited.

Where we breach an applicable legal duty, responsibility for resulting loss will be determined under the law. We do not use these terms to require you to waive statutory rights or accept responsibility for our negligence.

Recovery, wellbeing and progression outcomes vary between individuals. General descriptions, personal stories or examples on the website are not a guarantee of a particular result. This does not reduce any duty to deliver an agreed service with reasonable care and skill.

13. Accessibility, questions and complaints

If you have difficulty accessing information, need an alternative format, or wish to raise a concern about the website or these terms, email soberbootcamp@outlook.com.

Please describe the issue and tell us your preferred way to receive a reply. We will consider reasonable adjustments and aim to address concerns fairly. Contacting us does not prevent you from exercising your legal rights or approaching an appropriate regulator or court.

14. Changes to these terms

We may revise these website terms to reflect changes in the website, our activities or the law. The date at the beginning shows when they were last updated.

Changes apply prospectively. They do not alter a previously agreed paid service or membership contract unless a lawful and fair variation process applies to that separate agreement.

15. Applicable law

These website terms are governed by the law of England and Wales. If you are a consumer, this does not remove any mandatory protection or rights to bring proceedings in the courts available to you under applicable law, including where you live.

If a provision is found to be unlawful or unenforceable, the remaining provisions continue to apply to the extent permitted by law.